

Media Release

Hon Jacinta Allan MP
Premier



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SEC ONE-STOP-SHOP WILL HELP YOU SLASH ENERGY BILLS

The Allan Labor Government is focused on what matters most – cutting your energy bills, not cutting the SEC.

Premier Jacinta Allan and Minister for the State Electricity Commission Lily D’Ambrosio today announced that every Victorian family will be able to access the SEC’s one-stop-shop – providing free, trusted and simple advice to families on how to save money on their bills.

Making the choice to reduce your energy bills by getting solar or upgrading appliances in your home is easy, but finding a trusted installer and knowing which rebates you can access can be hard.

That’s where the SEC one-stop-shop comes in. The one-stop-shop is a free service that offers tailored plans for households to cut their energy bills with energy efficient electric appliances.

It calculates all the upfront costs, annual bill savings, return on investment, applies government discounts and rebates and connects users to trusted and verified SEC suppliers and installers.

Victorians can use the one-stop-shop through the digital planner or over the phone. They can connect with installers verified by the SEC and have them make a free house visit to provide a more detailed quote.

The service will make sure Victorian families have all the information they need to make their homes more energy efficient – whether that’s for an appliance that has already broken down or planning for the future.

Households can reduce their annual energy bill by around \$1,400 by going all electric – and the savings rise to more than \$2,700 a year by adding solar.

The SEC-endorsed installers must meet important criteria covering professional certifications, licences, accreditations, experience, track record, product quality and warranties – giving Victorians peace of mind.

Once up and running, it’s expected the SEC one-stop-shop will assist over 100,000 homes to upgrade electric appliances over the next 15 years.

The SEC one-stop-shop will expand the current customer service team based in Morwell as the program grows, and is expected support over 1,000 trades jobs as demand for installers and other trades grows too.

The SEC will soon open expressions of interest for trade and installer businesses that want to be a part of the one-stop-shop, which is expected to be up and running in 2026.

Eligible installer businesses should have expertise in either all efficient electric appliances for the home or specialist expertise in single appliances, including heat pump hot water, solar panels, heating and cooling.

To visit the SEC’s digital planner visit, powerup.secvictoria.com.au.

Quotes attributable to Premier Jacinta Allan

“The SEC is back – and it’s helping families slash their energy bills.”

“Families want help with the cost of living, and I’m on their side. So is the SEC.”

Quotes attributable to the Minister for the State Electricity Commission Lily D’Ambrosio

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“We know how much households can save when they switch to electric. That’s why the SEC is building a service that will make sure Victorian families can get trusted expert advice to help them make the switch.”

“The one-stop-shop will not only help families save money on their energy bills, it will also boost the numbers of trades and installers in Victoria.”